Pre-Cleaning Carpet Assessment

Customer Name _____ **Date** _____

Number of occupants in the home? Adults _____ **Children** _____ **Pets** _____

Installation date _____ **Relative humidity** _____ **Temperature** _____

Carpet style/Construction
- ☐ Cut pile ☐ Loop pile ☐ Cut/Loop
- ☐ Tufted ☐ Woven

Backing
- ☐ Synthetic ☐ Natural

Fiber
- ☐ Nylon ☐ Polyester ☐ SmartStrand/Triexta
- ☐ Wool ☐ Viscose ☐ Blend

Cushion/Pad Type
- ☐ Bonded urethane ☐ Prime urethane
- ☐ Rubber waffle ☐ Attached cushion
- ☐ Synthetic felt, hair/jute

Subfloor
- ☐ Wood ☐ Concrete ☐ Other

Physical Condition *Carpet Installation Photo log as needed*
- ☐ Stretch-in ☐ Glue down ☐ Double glue
- ☐ Loose lay ☐ Loose/open seams
- ☐ Carpet buckling ☐ Stair carpet loose
- ☐ Snags/fraying/raveling ☐ Burns
- ☐ Carpet loose from tackstrip or metal trim
- ☐ Previous trauma (water damage, repairs, etc.)
- ☐ Ripples carpet delaminated

Physical Condition *Soils*
- ☐ Heavy soiling traffic areas
- ☐ Filtration soiling (edges/under doors)
- ☐ Smoke (sooting/candles)
- ☐ Mud/clay/sand etc.

Physical Condition *General*
- ☐ Heavy overall soiling
- ☐ Color fading or changes
- ☐ Yarns matted or crushing
- ☐ Fuzzing/webbing/bearding
- ☐ Loss of texture
- ☐ Cornrowing
- ☐ Shading/pooling/traffic related pile reversal

Customer Maintenance
- ☐ Professional cleaning ☐ DIY/rental cleaning
  Date Last Cleaning _____

Spots and Stains *Source/Cause*
- ☐ Bleach/skin care (yellow/orange)
- ☐ Brown stains (coffee, tea, etc.)
- ☐ Dye stains (beverages, etc.)
- ☐ Food stains (mustard, etc.)
- ☐ Urine/Feces (dog, cat, human)
- ☐ Rust/Furniture stain
- ☐ Medicine
- ☐ Mildew/mold
- ☐ Unknown
- ☐ Yellow appearance (various shades)

Odors/Smells *Source/Cause*
- ☐ Pet odors (urine or "doggie" odors)
- ☐ Musty/mold type odors
- ☐ Heavy cigarette/cigar odors
- ☐ Cooking
- ☐ Other _____

Always ask and Check
- ☐ Over the counter spotters/detergents used to clean carpet _____
- ☐ Powered/plug-in deodorizers _____
- ☐ Check vacuum/overall condition
  - ☐ Filter ☐ Setting ☐ Brush bar ☐ Belt

Recommended Repairs
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