

About Mark Violand

- 46+ years in the cleaning and restoration industry
- IICRC Senior Carpet Inspector since 1992
- Past chairman of IICRC Senior Carpet Inspector Committee
- Section Chair S100 "Pre-cleaning and Post-cleaning Inspections"
- Chairman of ANSI/IICRC S800 Standard and Reference Guide for Professional Inspection of Textile Floorcovering.
- Past Chairman of the Carpet Repair and Reinstallation Technician committee
- Certified and Credentialed to inspect carpet, resilient, wood, ceramic tile, and laminate
- Approved to teach IICRC Carpet Cleaning and Carpet Repair and Reinstallation Technician classes
- Member National Institute of Certified Floor Covering Inspectors (NICFI)
- Member Society of Cleaning and Restoration Technicians (SCRT)

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LEARNING OBJECTIVES

- It's all about luxury vinyl tile and plank floors
- Installation related issues you could be blamed for
- Consumer related issues you could be blamed for
- Consumer related issues that will make restoration more difficult
- Why is the installation failing?
- What the Inspector looks for

continued

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LEARNING OBJECTIVES

- Equipment you may consider to remove the dry soil
- Equipment you may consider to clean the floor
- Equipment you may consider to clean the floor easier and faster
- Videos showing you how to clean luxury vinyl
- Resources
- This presentation can be found at:
WWW.Mark4Floors.com/Downloads

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WHAT ARE YOUR LEARNING OBJECTIVES?

Using the CHAT function,
 tell me one or more things you hope to
 learn during this webinar

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The language associated with luxury vinyl

- ❖ Solid Polymer Core (SPC)
- ❖ Waterproof Polymer Core (WPC)++
- ❖ Luxury Vinyl Plank (LVP)
- ❖ Luxury Vinyl Tile (LVT)
- ❖ Curling*
- ❖ Doming*
- ❖ Side/End joint separation, gaps*
- ❖ Glue down or floating
- ❖ Attached cushion or separate
- ❖ Substrate (wood, concrete; on-grade, below-grade, above-grade)

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Questions To Ask During Your Assessment

- ❖ How long has the floor been installed?
- ❖ How many people live in the home?
- ❖ How many pets and types of pets in the home?
- ❖ How often is the floor cleaned?
- ❖ How is the floor being cleaned?
- ❖ What products are or have been used to clean the floor?
- ❖ Any issues that seem unusual with the floor?
- ❖ Using a high intensity light inspect the floor, photograph and report anything unusual or observed from the previous slide.

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Manufacturer Related Issues YOU Could Be Blamed For!

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Manufacturer Related Issues YOU Could Be Blamed For!


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Installation Related Issues YOU Could Be Blamed For!


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The Inspector Checks

Calcium Chloride Vapor Emission Testing




In-situ Relative humidity and temperature of the concrete



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Consumer Related Issues

The Inspector Tests for Improper Cleaners




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Consumer Related Issues

The Inspector Tests for Improper Cleaners



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Consumer Related Issues

The Inspector Tests for Improper Cleaners




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Let's make sure you do not contribute to a slippery, unsafe floor.



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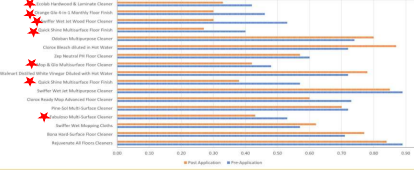
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Top 7 of 17 cleaners tested that reduced the floors coefficient of friction

NFSI FLOOR CLEANER STUDY 2023


COEF VALUES



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Top 7 of 17 cleaners tested that reduced the floors coefficient of friction

- ✖ Ecoball Hardwood & Laminate Cleaner
- ✖ Orange Glo 4-in-1 Monthly Floor Finish
- ✖ Swiffer Wet Jet Wood Floor Cleaner
- ✖ Quick Shine Multi-Surface Floor Finish
- Debitan Multipurpose Cleaner
- Clorox Bleach (diluted in hot water)
- 3m Restor All Floor Cleaner
- ✖ Mop & Glo Multi-Surface Floor Cleaner
- Walnut Distilled White Vinegar Diluted with Hot Water
- ✖ Quick Shine Multi-Surface Floor Finish
- Swiffer Wet Jet Multipurpose Cleaner
- Clorox Ready-Mop Advanced Floor Cleaner
- Pine-Sol Multi-Surface Cleaner
- ✖ Fabuloso Multi-Surface Cleaner

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What is the First Step in Cleaning a Floor?



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Equipment you may consider for dry soil removal



Removing Dry Soil



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