

Mark Violand

Violand Flooring Inspections, Inc.
1526 Canyon St. NE
Uniontown, Ohio 44685-8512

330 877-0661 Voice - Fax
E-mail: Mark@mark4floors.com
Website: mark4floors.com

Curriculum Vitae

Work experience

1992 – present Violand Flooring Inspections, Inc. Uniontown, Ohio
Certified Floorcovering Inspector

- Owner of an inspection service for carpet, vinyl, laminate, wood, ceramic and other floorcoverings, also offering corrections and repairs for most carpet problems and concrete moisture testing. Also an instructor in the professional cleaning industry, teaching carpet cleaning professionals and restoration contractors the skills to properly clean carpet in addition to how to re-install and repair carpet.

2007 – 2015 D & R Carpet Service, Inc. Brooklyn Heights, Ohio
VP Maintenance Division

- Responsible for sales and development of client base by following up on recent flooring installations and encouraging use of company maintenance services. Train client in-house staffs on proper floor and carpet care and cleaning detergent usage. Developed and maintain on going e-info marketing to encourage use of company services.
- Responsible for technical training of all service personnel in all aspects of carpet cleaning, carpet maintenance, upholstery and fabric cleaning, specialized spot and stain removal, ceramic tile cleaning, wood floor cleaning, all types of resilient floor scrubbing/stripping and sealing/waxing.
- Responsible for the timely delivery of all services, inventory, purchasing and maintenance of all; equipment, chemicals and supplies.

1977 – 1994 Village Carpet Care Systems, Inc. Broadview Heights, Ohio
Owner, Manager, Technical Resources

- For over 17 years, I was part owner and manager of a carpet cleaning and maintenance company, with commercial businesses our primary customers. We specialized in carpet maintenance (cleaning, repairs and restoration) for large and small accounts throughout the Cleveland and Akron areas.
- Responsible for the technical training of all service personnel in all aspects of carpet cleaning, carpet maintenance, water damage restoration, color (spot dyeing) repair, carpet repair and carpet installation.
- Responsible for the timely delivery of all services, inventory, purchasing and maintenance of all service vehicles, equipment, chemicals and supplies.

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IICRC Certification

Senior Practicing Carpet Inspector #3934
Commercial Carpet Maintenance Technician
Carpet Repair and Reinstallation Technician
Odor Control Technician
Journeyman Cleaning Technician
Water Damage Restoration Technician

Upholstery Cleaning Technician
Carpet Cleaning Technician
Carpet Color Repair Technician
Floor Care Technician
Master Cleaning Technician

**Other Certifications
and advanced training**

Advanced Floorcovering Specialist (AFS)
Anderson Hardwood Floors
Award Hardwood Floors
Alloc Laminate Flooring
Carpet Cushion Council Certification Program
Cerata Solid Surface Products
The Ceramic Tile Education Foundation (CTEF) Ceramic Tile Inspection
Certified Floorcovering Installers Association (CFI) Installation for the
Inspector Certification and Technical Certification #IT160
Chemspec Carpet Appearance Management
Classen Laminate Flooring
Columbia Hardwood Flooring
Floor Educational Guild Kiln Drying Hardwood Lumber for Hardwood Flooring
at Virginia Tech University
Formica Laminate Flooring
Formica Surell Resin countertops
Formica High Pressure Laminate (HPL) countertops
Host Compound Cleaning
Inspector Training Services (ITS) for Floor Coverings #142
Inspector Training Services (ITS) Hard Surface Inspector
(wood, laminate, resilient)
Inspector Training Services (ITS) Commercial Carpet Inspector
Inspector Training Services (ITS) Concrete Moisture Certification
Kronotex Laminate Flooring
Mannington Resilient Floors, Authorized Claim Adjuster/Advanced Resilient,
Laminate and Hardwood Training
Medallion Hardwood Flooring
METROFLOR Vinyl Flooring
Moreland Company USA, Ultraply Premium Underlayment
Natural Fiber Installer/Inspector Certification #IT047
North American Laminate Floor Association (NALFA)
Perstorp (Pergo) Flooring Inspection School, Advanced Training
Pickering Laminate Floors
QuickStep Laminate Flooring
Tarkett Commercial Vinyl
Universal Flooring
US stone, stone countertops
World Floor Covering Association, Certified Flooring Professional (CFP)

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Professional memberships

United Carpet Cleaners, Incorporated—National President (1988), founding director of the Cleveland Chapter, various chapter positions, representative of the UCCI to the IICRC Board of Directors for 8-1/2 years.

Society of Cleaning and Restoration Technicians (SCRT)

Certified Floorcovering Installers Association (CFI)

National Institute of Certified Floorcovering Inspectors (NICFI)

World Floor Covering Association (WFCA)

Institute of Inspection, Cleaning and Restoration Certification (IICRC)—member of the Certification Council, chairman Carpet Repair and Reinstallation Technician Committee, Chairman ANSI/IICRC S800 Standard and IICRC R800 Reference Guide for Professional Inspection of Textile Floor Coverings, contributor to the S100 Standard and Reference Guide for Professional Cleaning of Textile Floor Coverings —past chairman Public Relations and Marketing and Senior Carpet Inspector Committee.

IICRC approved instructor with Pembertons Learning Center, the Jim Henry/TMC Group and Legend Brands/Restoration Sciences Academy in the following categories:

- Carpet Cleaning Technician
- Carpet Repair and Reinstallation Technician
- Commercial Carpet Maintenance Technician

Publications

Contributor to industry magazines and newsletters on inspection and carpet cleaning topics; publish series of tips on related topics titled “Inspector’s Comments.”

Personal

Mark enjoys spending time with his three daughters and five grandchildren, he volunteers with many local organizations such as Mercy Medical Center Pastoral Care Department, Mercy Hospice, Hammer and Nails, Knights of Columbus, many different functions at his church, and has been involved in youth ministry for over 30 years at his church.